



Patient Initiated Follow-Up (PIFU) (Ear, Nose, and Throat (ENT))

Information for patients from Ear, Nose, and Throat (ENT)

What is a Patient Initiated Follow-Up (PIFU)?

After your recent consultation or treatment, you have agreed to be placed on a Patient Initiated Follow-Up (PIFU) Pathway.

This means we will not make you regular review appointments. Instead, you can make an appointment to see your clinician or healthcare team when you need it. This will be if you have:

- a 'flare up'
- your symptoms relating to your condition worsen; or
- if you feel that you are not recovering well.

You or your parent / guardian / carer can make an appointment to see us if you have any concerns related to your specific condition or symptoms until:

Date: _____

What do I need to do to book my appointment?

If you need an appointment, please phone us on one of the numbers listed below.

Clinician	Telephone number
Mr Wasson Mr Aladham	01233 616678
Ms Neumann Sue Cooper	01233 616781
Mr Sharp Dr Yuen Tara Murphy	01233 616680
Mr Crossland Mr Hickson Carolyn McCall	01233 616176
Mr Petridis Any other doctor	01233 616782

Clinician	Telephone number
Mr Hone Mr Al-Lami Dr Ahmed	01227 866351
Mr Theokli Mr Wahba	01227 783011
Mr Dhar Mr Oprchal Sue Honour	01227 783085
Mr Balfour Any other doctor	01227 864105
Mr Fu Sini George	01233 616093

Your appointment could be via telephone, video or face to face.

What happens if I do not ring the hospital?

If you do not ring the hospital within the timescale we have given you, you will be discharged from us back to the care of your GP or original referrer. You can contact them to be re-referred back into us later if you need to.

When should I not use this service?

- If your concern is related to a different condition or symptoms.
- If the time period stated has lapsed, please see your GP.
- If you need urgent medical advice you should contact your GP or NHS111.

Further information

If you have any questions about booking your appointment, please speak to the receptionist before you leave the hospital or contact your consultant direct (see contact numbers above).

For more information about our hospitals and services, please visit our website (<https://www.ekhft.nhs.uk/>).

This leaflet has been produced with and for patients.

If you would like this information in **another language, audio, Braille, Easy Read, or large print** please ask a member of staff. You can ask someone to contact us on your behalf.

Any complaints, comments, concerns, or compliments please speak to your doctor or nurse, or contact the Patient Advice and Liaison Service (PALS) on 01227 783145 (tel://+441227783145), or email ekh-tr.pals@nhs.net (ekh-tr.pals@nhs.net)

Patients should not bring large sums of money or valuables into hospital. Please note that East Kent Hospitals accepts no responsibility for the loss or damage to personal property, unless the property has been handed into Trust staff for safe-keeping.

Further patient leaflets are available via the East Kent Hospitals website (<https://www.ekhuft.nhs.uk/information-for-patients/patient-information/>).

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