

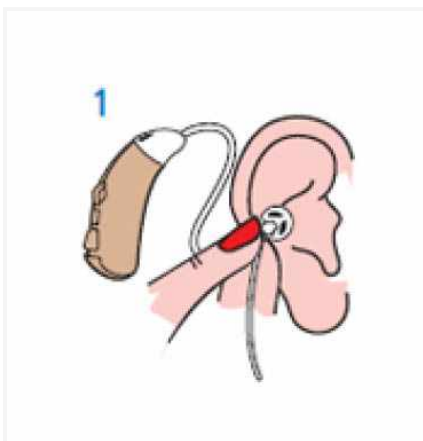


Inserting your hearing aid with LifeTips

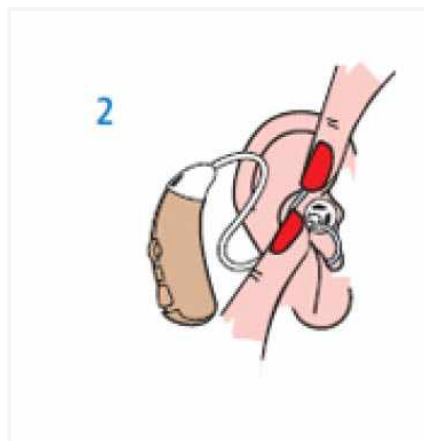
Information for patients from the Audiology Department

The following instructions outline how to insert your hearing aid with LifeTips. If you have any questions or problems, please contact the Audiology Department.

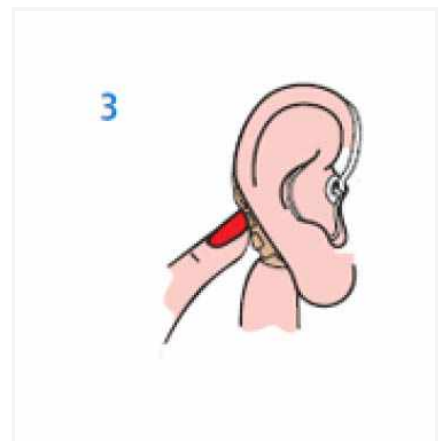
How do I insert my hearing aid with LifeTips?



1. Hold the LifeTip just behind the dome. Gently insert the LifeTip into your ear canal.



2. If you have one, take the anchor of the LifeTip and flick it backwards into the bowl of your ear. This helps to keep the LifeTip in place.



3. Place the hearing instrument over the top of the ear, so it sits in place behind the ear comfortably.

What if I have any questions or concerns about my hearing aid(s)?

If you have any questions or concerns, please contact us using the details below.

- **Audiology Department**

Telephone: 01227 864252 (lines are open 10am to 12 noon and 2pm to 4pm)

Email (EKH-TR.audiology@nhs.net)

This leaflet has been produced with and for patients.

Please let us know:

- If you have any accessibility needs; this includes needing a hearing loop or wanting someone to come with you to your appointment.
- If you need an interpreter.
- If you need this information in another format (such as Braille, audio, large print or Easy Read).

You can let us know this by:

- Visiting the Trust web site (<https://www.ekhuft.nhs.uk/ais>).
- Calling the number at the top of your appointment letter.
- Adding this information to the Patient Portal (<https://pp.ekhuft.nhs.uk/login>).
- Telling a member of staff at your next appointment.

Any complaints, comments, concerns or compliments, please speak to a member of your healthcare team. Or contact the Patient Advice and Liaison Service on 01227 783145 or email (ekh-tr.pals@nhs.net).

Patients should not bring large sums of money or valuables into hospital. Please note that East Kent Hospitals accepts no responsibility for the loss or damage to personal property, unless the property has been handed into Trust staff for safe-keeping.

Further patient information leaflets are available via the East Kent Hospitals' web site (<https://www.ekhuft.nhs.uk/patient-information>).

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