



Free prescriptions for patients with cancer diagnosis

Information for patients from Cancer Services

Are all patients with a cancer diagnosis entitled to free prescriptions?

Patients who are entitled to NHS treatment, and:

- undergoing treatment for cancer, or
- · experiencing the effects of cancer, or
- experiencing the effects of treatment for cancer

are entitled to free NHS prescriptions via a medical exemption certificate.

NHS Medical E Certificate	xemption	NHS
Certificate No	»:	
Name:		
Valid	Expires	
from:	end:	

An NHS Medical Exemption Certificate

If you are over 60, you do not need to apply, as you are already exempt from prescription charges.

How do I get the exemption certificate?

You can get an application form called a FP92A from your GP surgery or oncology clinic. Your doctor will sign it, and it must be returned to the address on the application form.

How long does the certificate last? And, what does it cover?

The certificate is valid for five years and covers all NHS prescriptions (whether or not they are for conditions related to your cancer). You do not have to return the certificate during this time, even if your condition changes.

How long will it take to arrive? What do I do about prescription charges in the meantime?

Once the application is received, your certificate should be issued within seven to 10 days. If you need to get a prescription before the certificate arrives, ask the pharmacy for an NHS receipt (FP57) and a refund claim form. Once the certificate arrives, take the claim form, certificate, and receipts to the pharmacy to claim your refund.

Further information

For more information on NHS Medical Exemption Certificates (https://www.nhsbsa.nhs.uk/check-if-you-have-nhs-exemption/medical-exemption-certificates).

Please let us know:

- If you have any accessibility needs; this includes needing a hearing loop or wanting someone to come with you to your appointment.
- If you need an interpreter.
- If you need this information in another format (such as Braille, audio, large print or Easy Read).

You can let us know this by:

- Visiting the Trust web site (https://www.ekhuft.nhs.uk/ais).
- Calling the number at the top of your appointment letter.
- Adding this information to the Patient Portal (https://pp.ekhuft.nhs.uk/login).
- Telling a member of staff at your next appointment.

Any complaints, comments, concerns or compliments, please speak to a member of your healthcare team. Or contact the Patient Advice and Liaison Service on 01227 783145 or email (ekh-tr.pals@nhs.net).

Patients should not bring large sums of money or valuables into hospital. Please note that East Kent Hospitals accepts no responsibility for the loss or damage to personal property, unless the property has been handed into Trust staff for safe-keeping.

Further patient information leaflets are available via the East Kent Hospitals' web site (https://www.ekhuft.nhs.uk/patient-information).

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