

Patient Initiated Follow-Up (PIFU)

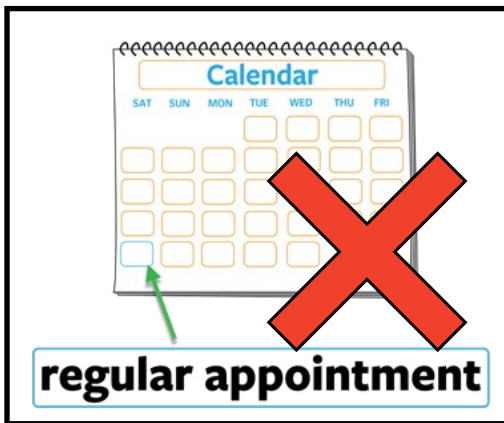
Information for patients



- You and your doctor will have **talked** about PIFU.
- Together you will decide if PIFU will work for you.
- You can **ask any questions** at this appointment.
- You can **bring a carer, relative, or friend** to support you.

Easy Read





With PIFU you will not have regular hospital appointments.



With PIFU, if you need an appointment you can **phone the hospital** on



If you need urgent advice

- Phone your GP, or
- Phone NHS 111, or
- Go to your nearest Emergency Department.

feel ill again



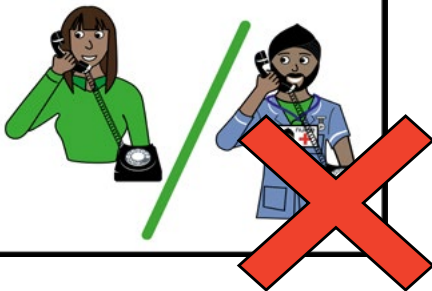
feel worse



Make an appointment

- If you **feel ill again**, with the same condition.
- If you **feel worse**, with the same condition.
- If you **are not getting better**.

phone your hospital



Do not phone the hospital

new illness



- If you are ill with a **new illness**.

Call your GP or NHS 111 instead.



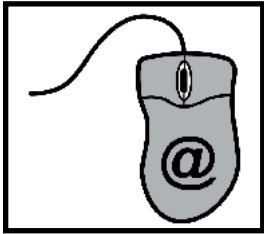
Our Patient Advice and Liaison Service (PALS) can help you.

You can ask a question or tell them if you are unhappy about something.

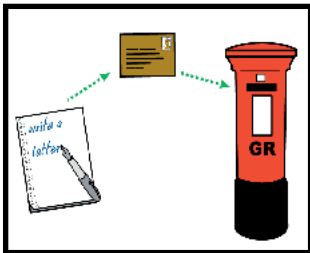
- **Phone:** 01227 78 31 45

The team can phone you back.

- **Email:** ekh-tr.pals@nhs.net



- **Post:** Patient Advice and Liaison Service (PALS), Trust Offices
Kent and Canterbury Hospital
Ethlebert Road, Canterbury
CT1 3NG



Created together with people with a communication need, the experts by experience



Easy Read Group

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