



Taking an impression of your ear

Information for patients from the Audiology Department

You need an ear mould either for your hearing aid(s), for swim moulds, or for filtered attenuator (noise reduction) ear plugs.

Please refer to your appointment letter for where to come when you arrive at the hospital.

How do I prepare for my appointment?

If you feel you may have too much wax or an ear infection, please make an appointment to see your GP at least two weeks before your hospital visit. Your ear impression procedure may not be carried out if you either have a build-up of too much wax in your ears or have recently had an ear infection.

What will happen at my ear impression appointment?

You will be taken into a treatment room.

The audiologist will then examine both of your ears with an otoscope, which is a small handheld device that illuminates your ear canal and ear drum. In order to perform this procedure a small tip is placed just into the entrance of your ear canal.



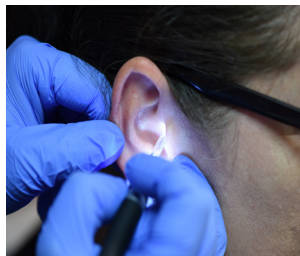
Patient having their ear examined with an otoscope



This involves inserting a soft foam stopper into your ear canal and then filling your ear up with a smooth paste. This takes approximately five minutes to set, the procedure is not uncomfortable.

The audiologist will then send the ear impression off to the manufacturer, so a hearing aid can be made.

Patient having an ear impression taken



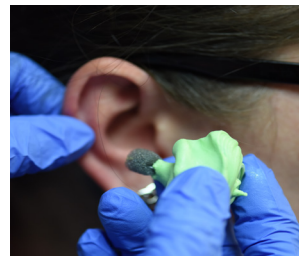
Step 1



Step 2



Step 3



Step 4

What happens after my ear impression is taken?

The Audiology Department will either arrange a hearing aid fitting, post the new mould(s) out to you, or book an appointment to have it fitted.

How long will my appointment take?

Your appointment will take approximately 10 to 15 minutes.

Contacting the Audiology Department

- Telephone: 01227 86 42 52 (lines are open 10am to 12 noon and 2pm to 4pm on Monday, Tuesday, and Thursday)
- Email: EKH-TR.audiology@nhs.net

If you would like this information in **another language, audio, Braille, Easy Read, or large print** please ask a member of staff. You can ask someone to contact us on your behalf.

Any complaints, comments, concerns, or compliments please speak to your doctor or nurse, or contact the Patient Advice and Liaison Service (PALS) on 01227 78 31 45, or email ekh-tr.pals@nhs.net

Further patient leaflets are available via the East Kent Hospitals web site www.ekhuft.nhs.uk/patientinformation

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