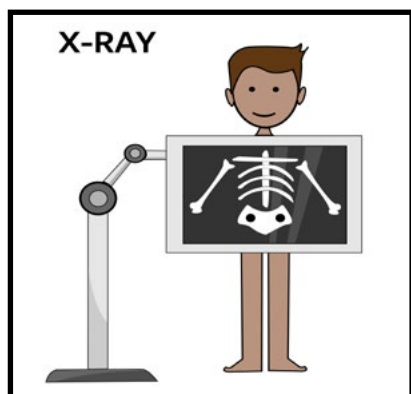


# How to book your x-ray appointment

## Information for patients



Your doctor has told you that you need to book **an x-ray**.



You can ask a **friend, relative, or carer** to help you book your x-ray.

Easy Read



**X-RAY BOOKING FORM**

QR Code



\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Web Address

<https://itx.ekhufft.nhs.uk/patheks>

\_\_\_\_\_

\_\_\_\_\_

Your doctor will give you **an x-ray booking form**.



You can **phone** the hospital to book your x-ray appointment.

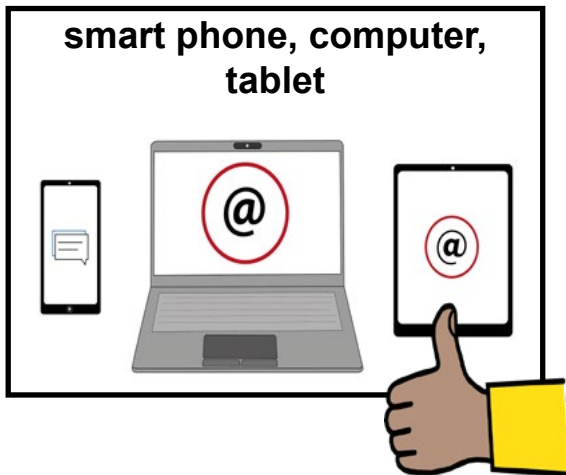
**Telephone 01227 86 42 49**

If you need a **British Sign Language interpreter** you can phone using a video interpreter.

Go to [www.ekhufft.nhs.uk/video-sign-language](http://www.ekhufft.nhs.uk/video-sign-language) to download the StarLeaf app.



You may need someone to help you.



Or you can book your appointment using your **smart phone, computer, or tablet.**

**X-RAY BOOKING FORM**

QR Code



\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Web Address

<https://itx.ekhuft.nhs.uk/patheks>

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To book your appointment using your smart phone, tablet, or computer, you need the **x-ray booking form** your doctor gave you.



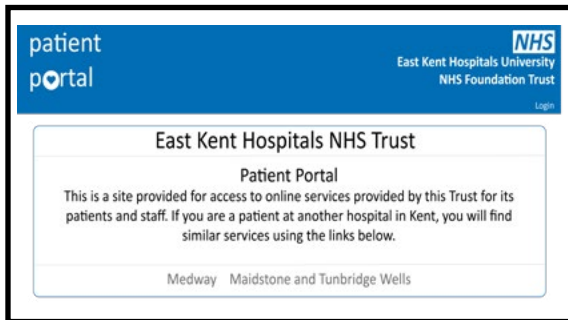
To open the booking web page do **one** of the following.

- Scan the **QR code** with your **smart phone** or tablet.

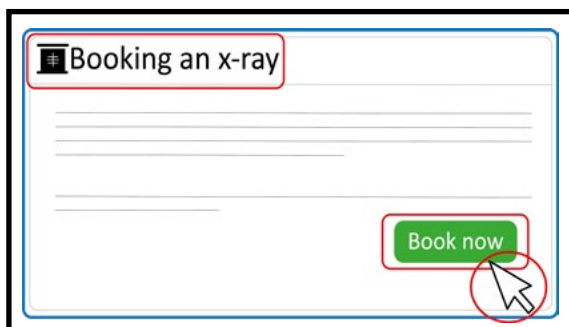
OR

- **Type the web address** in to a **search engine**, like Google.

<https://itx.ekhufn.nhs.uk/patheks>

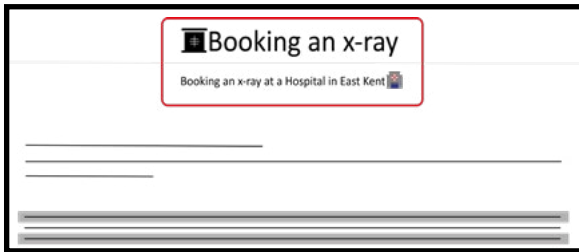


You will see this **web page**.

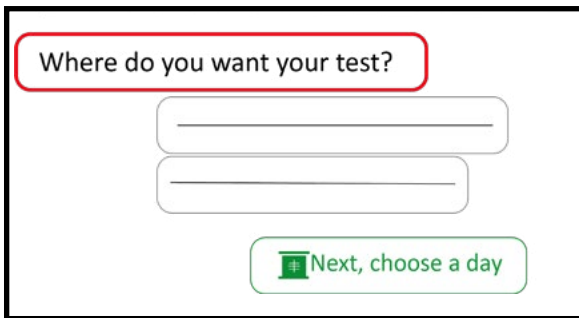


Scroll or move down the web page, until you see '**Booking an x-ray**'.

Click on '**Book now**'

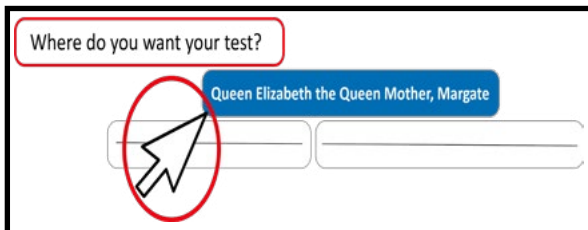


You will see this **web page**.

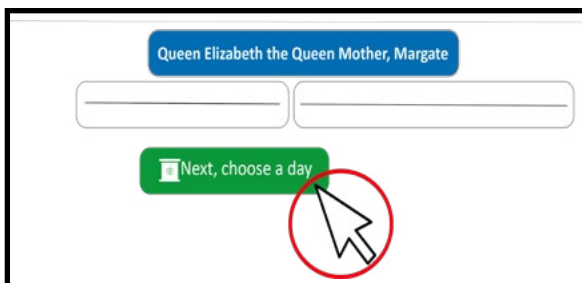


Scroll or move down the web page.

Stop when you see **'Where do you want your test?'**



**Click on the hospital** that you want to go to for your x-ray.



**Click on 'Next, choose a day'.**

**Booking an x-ray**

When would you like the test?

Sat 29th May  
55 slots  
8:00 AM to 7:30 PM

You will see this **web page**.

**Click on the date** you want to have your x-ray.

1 First name Last name  
Jo Bloggs

Date of birth

2 Day Month Year  
6 June 1986

3 Email address Mobile number  
j.blogg12@mail.uk 0123456789

Next, choose a time

Scroll or move down the page.

Type in your **name, date of birth, email address** and **mobile number**.

**Click on 'Next, choose a time'**.

Your details  
Jo Bloggs  
j.blogg12@mail.uk  
0123456789

Your test  
at Queen Elizabeth the Queen Mother, Margate

You can choose your preferred time, click the one that suits you best.

Morning

Sat 29th May 10:15  
(QEQM) Hospital, Margate

Choose an **appointment time**.

Book slot

Or choose a different day

Or choose a different hospital

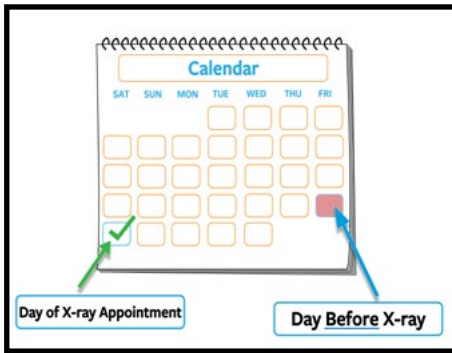
You will be sent an email with the details. You can also receive a text as you have supplied your mobile number.

**Click on 'Book slot'**.

## text message

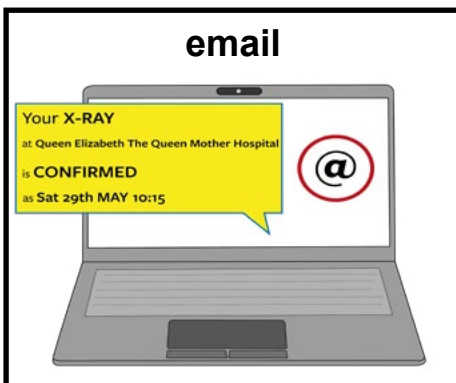


You will get a **text message** confirming the time and date of your x-ray.



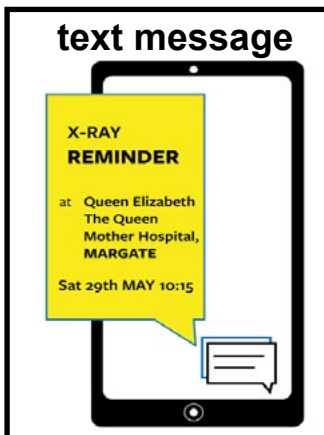
On the **day before your x-ray**, you will get an **email** or **text message** from the hospital, telling you the time of your x-ray.

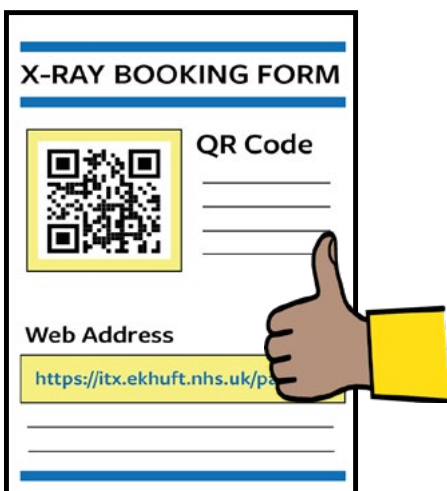
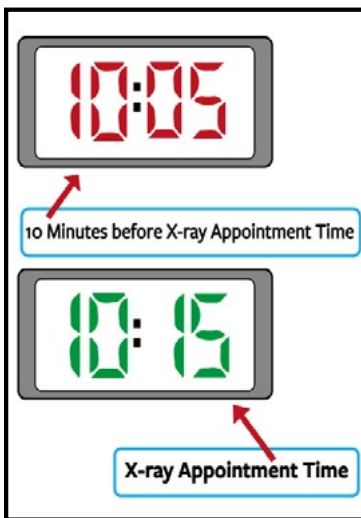
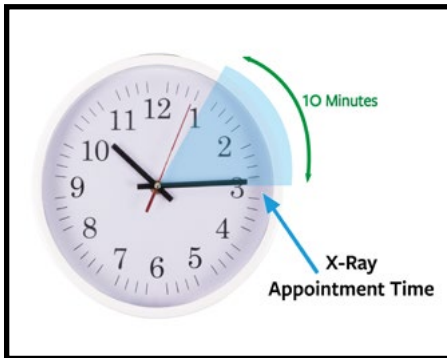
## email



If you booked your x-ray appointment on the phone, you will get this **message** only if you told the hospital your mobile phone number or email.

## text message





## On the day of your appointment

- **Do not** come to the hospital **more than 10 minutes early** for your x-ray appointment.
- You must bring your x-ray booking form with you to your appointment.

This must be the paper copy of your booking form, not the booking on your phone or email.

If you forget it, you cannot have your x-ray.



You can bring **one person** with you to your appointment.





## When you arrive at the hospital for your x-ray

- Clean your hands
- A member of staff at the hospital entrance will take your temperature
- Go to the reception desk
- Show the receptionist your text or email reminder

Do you have any questions you would like to ask your doctor or nurse? If so, you can write them here.



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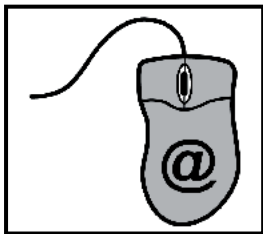


## Our Patient Advice and Liaison Service (PALS) can help you.

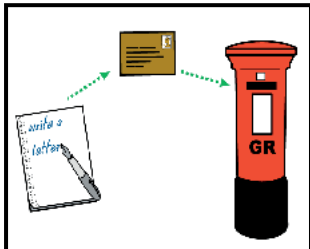
You can ask a question or tell them if you are unhappy about something.

- **Phone:** 01227 78 31 45

The team can phone you back.



- **Email:** [ekh-tr.pals@nhs.net](mailto:ekh-tr.pals@nhs.net)



- **Post:** Patient Advice and Liaison Service (PALS), Trust Offices  
Kent and Canterbury Hospital  
Ethlebert Road, Canterbury  
CT1 3NG

**Our information is made with help from people with a communication need**



Easy Read Group

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[www.learningdisabilityservice-leeds.nhs.uk/easy-on-the-i](http://www.learningdisabilityservice-leeds.nhs.uk/easy-on-the-i)

