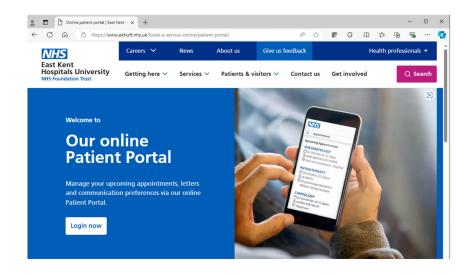


Cancel your hospital appointment using the Patient Portal

Information for patients



Step 1

Go to www.ekhuft.nhs.uk/ patient-portal

Login to the Patient Portal.

→ C A ² pp.ekhuft.nhs.uk/letters		☆	🔟 🖸 🚨
PILs usefulness 🗈 Other NHS PILS 📥 Response Services a 🗅 Free i	mages Mis NHS Identity Guidel	Accessibility	» 🛛 🗅 All Bookm
Patient Portal Appointments Letters			0
Letters			
Inbox			
LETTER	DATE	STATUS	
🙆 ENT General Face to Face Appointment (ENT)	09/05/2024	Sent	₹
🗟 ENT General Face to Face Appointment (ENT)	09/05/2024	Sent	₹
Pace to Face Appointment (Outpatients)	04/05/2023	Sent	4



Click Appointments.



Easy Read

Easy Read

PILs usefulness 🗋 Other NHS PILS 📥 Response Serv	ices a 🗅 Free images 🔤 NHS Identity Guidel 🗅 Accessibility 🔉 🛛		Book
Patient Portal Appointments	etters		0
Appointments			
Upcoming Appointments			
 Your appointments are up-to-date. 	NOT LIVE DATA		
RESPIRATORY DIAGNOSTICS			
🖽 11 April 2023 at 10:30am 🙎 R RESP	IRATORY OUtpatients Waiting Area 2, William Harvey Hospital	>	
	portal. If you have received an appointment letter but your appointment does	s not	

Step 3

Click the appointment you would like to cancel.

rtments.ækhuft.nhs.uk/appointments/c0c939c4-8505-557e-b824-97a5 S 📥 Response Services a 🖿 Free images 🧧 NHS Identity Guidel		t jobs 🗈 Risk explanation 🔗 Patient Portal 🚺 CMS log in 🐰	🖁 UK Drug Database). 🛛 🚺 Smallpdf.com -
Section Portal Appointments	Letters		٢
Appointments Appointment De	taits		
RESPIRATORY DIAGNOS 11 April 2023 at 10:30am	STICS	NOT LIVE DATA	
Date & Time	Tuesday, 11 April 20	23 at 10:30am	
Location	Outpatients Waiting	Area 2, William Harvey Hospital	
Clinician	R RESPIRATORY		
Manage this Appointment		ire your appointment, or if you wish to r select from the options below.	eschedule your
	🗎 Reschedule A	ppointment S Cancel Appointr	ment
- Back to Upcoming Appointmen	IIS		$\langle \rangle$

Step 4

Click Cancel Appointment.

Cancel Appointment

You are requesting that we cancel your RESPIRATORY DIAGNOSTICS appointment with R RESPIRATORY on Tuesday, 11 April 2023 at William Harvey Hospital.

Please be aware that your cancellation may result in you being removed from a waiting list and/or discharged from our care.

Please select the reason for your cancellation below, then click 'Confirm Cancellation'.

You will receive a letter confirming your cancelled appointment.

I am being seen by alternative provider.

I am being seen by alternative provider. I am no longer experiencing symptoms. I have moved out of the area.

← Back to Upcoming Appointments

Step 5

Open the drop down menu.

Chose a reason for cancelling your appointment.

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Confirm Cancellation



Step 6

Click Confirm Cancellation.

Your appointment has been cancelled.

Do you have any questions you would like to ask your doctor or nurse? If so, you can write them here.





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Our Patient Advice and Liaison Service (PALS) can help you.

You can ask a question or tell them if you are unhappy about something.

• Phone: 01227 78 31 45

The team can phone you back.

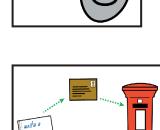
- Email: ekh-tr.pals@nhs.net
- Post:Patient Advice and Liaison Service
(PALS), Trust Offices
Kent and Canterbury Hospital
Ethlebert Road, Canterbury
CT1 3NG

Created together with people with a communication need, the experts by experience









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