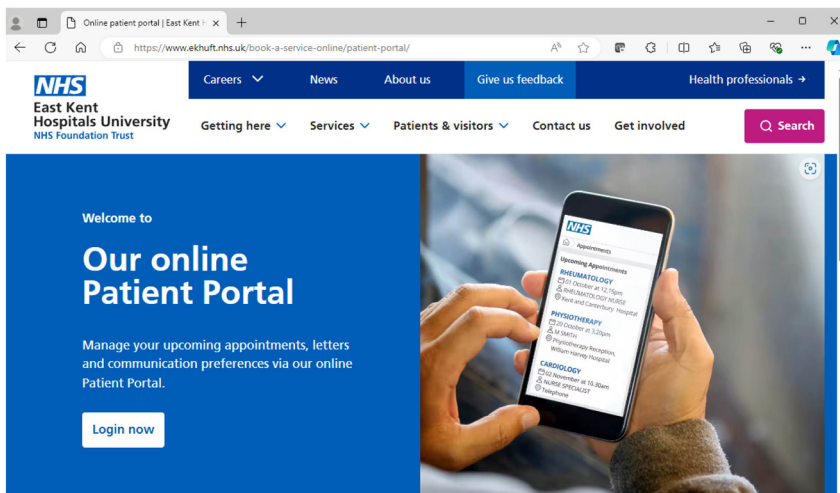


Cancel your hospital appointment using the Patient Portal

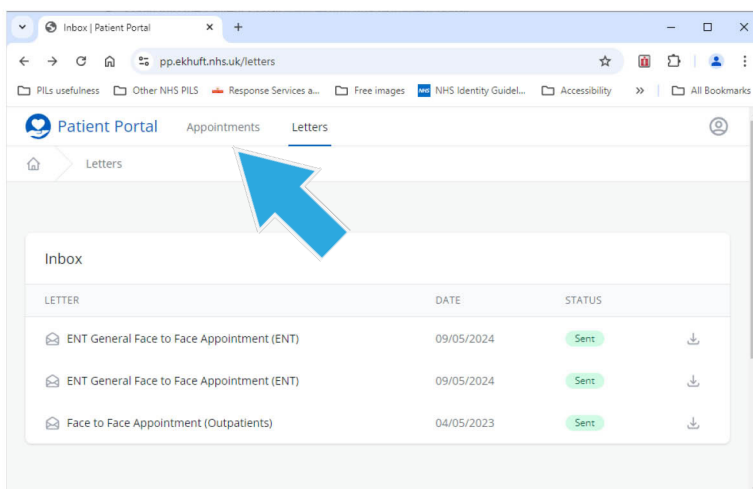
Information for patients



Step 1

Go to
www.ekhuft.nhs.uk/patient-portal

Login to the Patient Portal.

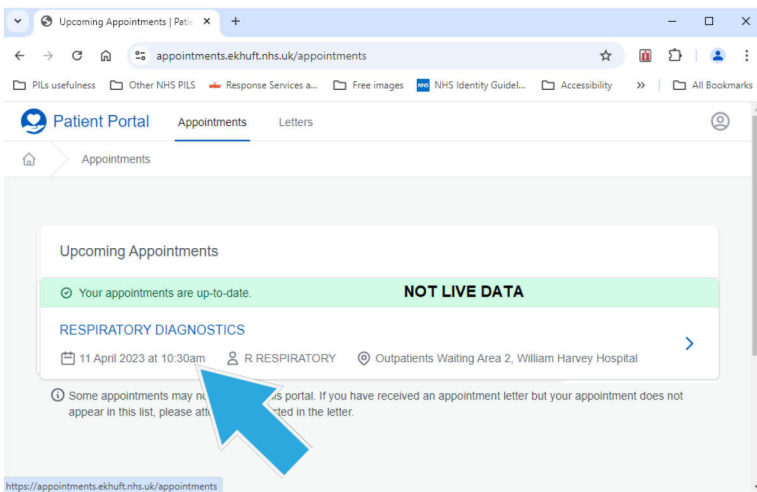


Step 2

Click **Appointments**.

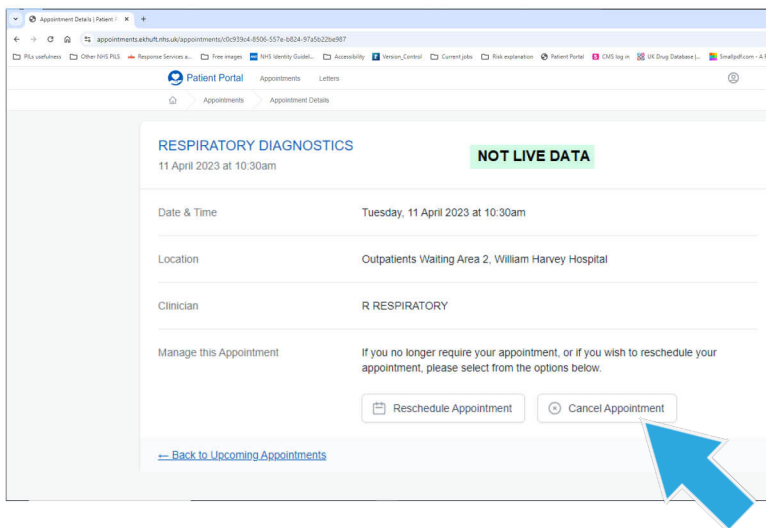
Easy Read





Step 3

Click the appointment you would like to cancel.



Step 4

Click **Cancel Appointment**.

Cancel Appointment

You are requesting that we cancel your **RESPIRATORY DIAGNOSTICS** appointment with **R RESPIRATORY** on **Tuesday, 11 April 2023** at **William Harvey Hospital**.

Please be aware that your cancellation may result in you being removed from a waiting list and/or discharged from our care.

Please select the reason for your cancellation below, then click 'Confirm Cancellation'.

You will receive a letter confirming your cancelled appointment.

I am being seen by alternative provider.
I am being seen by alternative provider.
I am no longer experiencing symptoms.
I have moved out of the area.

← Back to Upcoming Appointments

Step 5

Open the drop down menu.

Chose a reason for cancelling your appointment.

Confirm Cancellation



Step 6

Click **Confirm Cancellation**.

Your appointment has been cancelled.

Do you have any questions you would like to ask your doctor or nurse? If so, you can write them here.



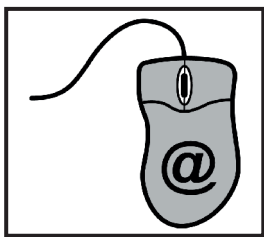


Our Patient Advice and Liaison Service (PALS) can help you.

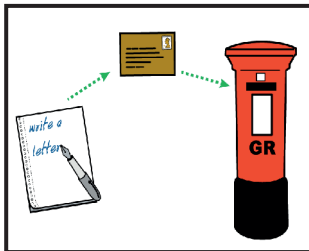
You can ask a question or tell them if you are unhappy about something.

- **Phone:** 01227 78 31 45

The team can phone you back.



- **Email:** ekh-tr.pals@nhs.net



- **Post:** Patient Advice and Liaison Service (PALS), Trust Offices
Kent and Canterbury Hospital
Ethlebert Road, Canterbury
CT1 3NG

Created together with people with a communication need,
the experts by experience

